# FLEXPAY PAYMENT

# Your trusted payment partner

- > Proven Excellence
- > Robust Security
- > Greater Efficiency

- > Flexible Integration
- > Improved Experience





# Why Gilbarco Veeder-Root?

Gilbarco Veeder-Root is a trusted global brand with a history of innovation. We partner success by providing a wealth of insights, expertise and solutions to meet the business challenges facing the forecourt retail industry. Fuel retailers rely on our world-renowned quality, security and flexibility to protect the most important part of their business — their revenue.

#### **Assured Quality**

FlexPay<sup>™</sup> terminal are the result of over 30 years of experience in outdoor payment terminals and payment platforms spanning wide-reaching global regions.

#### **Security**

SPOT (Secure Platform for Outdoor Terminals) is a key feature in FlexPay™ terminals, ensuring dependable security and compliance to PCI and EMV standards.

#### **User Experience**

The SPOT patented technical solution provides graphical screens for simple user guidance and the ability to display multimedia during most refuelling steps.

#### **Flexibility**

Gilbarco Veeder-Root offers a broad range of terminals, including the first double sided outdoor B2B terminal and the slim NP3 terminal.

#### Field Proven

Rugged, robust and reliable components are tested and proven to suit weather conditions ranging from the hot, coastal regions of Cyprus and Sicily to the harsh colds of Norway and Russia.

#### Tailored to your Forecourt

Our payment solutions are deployed easily with minimal space requirements and multiple options for upgrading from previous terminal generations.

#### **Future Proof**

Retrofit up to date technologies and security standards.

Add banknote acceptance, double sided panels to a mono side B2B, contactless payments and more with future proof expandability.



# Why install payment to your site?

More and more retailers are utilising payment on the forecourt as a powerful tool to increase revenue and profit. Advanced forecourt automation and payment technology allows business to improve profit margins through improved customer loyalty and service levels greater revenue generation and a reduction in operational costs.



#### Increase Revenue

Make the most of opening hours to achieve the best compromise between unmanned low traffic operations and full opening at peak times to increase revenue from fuel retail.

#### **Improve Customer Service**

Give customers more time to shop by reducing queuing times in-store — improving customer satisfaction and the speed of customer processing.

### **Reduce Operational Costs**

Run a fully unattended service during low throughput times to increase your operational profitability.

#### Customisable Service Levels

Provide relevant offers and promotions to different customer groups to compete both on price and customer service quality.

### **Improve Customer Engagement**

A quality look and feel an ability to deliver marketing messages and promotions, FlexPay<sup>™</sup> improves customer exposure and perception of services increasing brand engagement and customer experience.

# Why FlexPay™ Payment?

Truly integrated payment solutions — FlexPay<sup>™</sup> Payment from Gilbarco Veeder-Root is the ultimate retail solution for forecourts demanding flexibility, protection and increased uptime as standard. There are more than 20,000 FlexPay<sup>™</sup> installations demonstrating the globe-spanning security, reliability and profitability of FlexPay<sup>™</sup> Payment solutions.

#### **Proven Excellence**

A global installation base of more than 20,000 FlexPay™ Payment terminals and more than 300,000 SPOT secure payment platforms certifies worldwide superiority.

#### **Robust Security**

More than 70% of FlexPay<sup>™</sup> Payment terminals are banknote enabled and all are built to the highest standards so fuel retailers can be confident their assets are secure.

### **Greater Efficiency**

Increase pump availability with faster customer processing and improve customer service for in-store customers by reducing queue times.

#### Flexible Integration

Versatile installation options cater to almost any site configuration and enable fuel retailers to accept payments from a wide range of providers.

## Improved Experience FlexPay™

Payment terminals feature modern aesthetics and versatile display options — give forecourts a facelift with touchscreen technology and improve customer experience.



# The Payment Range

#### FlexPay<sup>™</sup> B2B

Stylish, double sided cash and card payment terminals fit all forecourt layouts for attended and unattended purposes.

Available with a rich set of options for diverse market needs.



## FlexPay<sup>™</sup> NP3

A modern and flexible single sided OPT. Deployed as a standalone or slave terminal. Available with extensive features and options for expansion.



## FlexPay<sup>™</sup> B2B Advanced

The new double sided terminal that provides a unique set of options for payment, cash management, multimedia and fiscal regulation in any country.



#### Retrofit/CRIND

A flexible set of solutions, ready to fit different dispenser types including Gilbarco Veeder-Root SK700 and SK700-II, and other manufacturers' dispensers.



# Gilbarco Veeder-Root Solutions

With a universal range, global reach, deep-rooted expertise and superior customer service, Gilbarco Veeder-Root is committed to building better business for its customers.

#### **Retail Solutions**

#### Maximise profitability and minimise overheads

Our leading Point of Sale, Head and Back Office Systems and forecourt controllers create new business at the pump and enable deeper insights into stock, logistics and security.

Working alongside our wide range of products and services, our Retail Solutions are designed to work for you.

Our range includes:

- > Head Office Systems (HOS)
- > Point of Sale (POS)
- > Back Office Systems (BOS)
- > Forecourt Control
- > Payment Terminals
- > Applause Europe (Multimedia)



















### **Business Support**

#### Protect assets and drive operational efficiency

Our Business Support solutions minimise downtime and disruption by providing the tools, services and technology necessary for our customers to get more from their businesses.

With an extensive reach throughout Europe, you can be assured that no matter where your business takes you, our comprehensive range of services will always be available.

# Wetstock Management

#### Improve performance, uptime and security

Our comprehensive range of compliant and reliable Wetstock Management solutions offer you advanced engineering and a responsive service. Scalable and customisable, our tools provide control, security and data across networks of all sizes anywhere in the world.

Ultimately, our solutions enable you to stay compliant and in control.

# **Pumps & Dispensers**

#### Robust, reliable, accurate and secure technology

Our Pumps and Dispensers feature flexible, innovative and upgradable technology. They not only grow with your business, but also improve the forecourt experience for your end-users.

By focusing on the unique requirements of our customers, we deliver high quality and reliable solutions that are designed to support better business now and in the future.

