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MEMORANDUM

To: RTC Sponsors, Partners and Attendees

Ref: COVID-19 Impact on RTC 2020

From: Chris Whitley, VP Sales & Marketing

Date: 23-April-2020

cc: Chris Zona, Director Marketing Communications

Dear RTC 2020 Sponsors, Partners and Attendees,

After much deliberation, and in response to the continued fight against the global COVID-19 (Coronavirus) pandemic, we at Gilbarco Veeder-Root have made the difficult decision to cancel our Retail Technology Conference that was originally scheduled for May 26-29, 2020 in Savannah, GA.

This was not an easy decision to make but ultimately protecting the health, safety, and well-being of our sponsors, partners, attendees and employees is our first priority and serves as the reason for our decision to cancel the event. Put simply, canceling RTC 2020 is the right thing to do to ensure everyone's safety and to help in the continued fight against COVID-19.

Our team has been meeting weekly, actively monitoring the situation and following the guidance provided by the World Health Organization (WHO), the Centers for Disease Control (CDC) and local health officials. Following that guidance, we have decided—out of an abundance of caution—that we cancel RTC 2020.

Additionally, restricted travel policies for our sponsors, speakers, partners and attendees would have prevented many of you from being able to attend and would make us unable to provide the educational, networking and social offerings you have come to expect from our annual Retail Technology Conference.

The state of Georgia—and Governor Brian Kemp—has recently extended the state of emergency declaration until May 13 and while this declaration does not force the cancellation of our event, we recognize that we all have a responsibility to observe social distancing policies set forth by federal, state and local authorities and not contribute to the spread of the virus through a large public gathering.

We have been in near-constant contact with our keynote speakers, educational presenters and members of our planning committee who have worked tirelessly to organize the event for the 300 attendees that we had originally expected to attend. I want to thank all of them for their incredible work and leadership during this difficult time.

I also want to thank all of you for your unwavering support of not only RTC 2020 but of Gilbarco Veeder-Root as an organization. We recognize canceling RTC 2020 is disappointing but please rest

assured that we will focus our efforts on next year's event, and we commit to delivering an exceptional experience in 2021.

I ask that you please allow us time to process full registration and sponsorship fee refunds. Additional information will be forthcoming.

If you have further questions, please contact Chris Zona, Director of Marketing Communications at Christopher.zona@gilbarco.com. Additional information will be posted on rtc.gilbarco.com and on our social media platforms in the days and weeks ahead.

Once again, thank you for your continued support and understanding. Stay safe and healthy.

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Whitley". The signature is fluid and cursive, with a horizontal line extending from the end.

Chris Whitley
Gilbarco Veeder-Root—Vice President, Sales & Marketing